

### **Privacy Policy**

This Privacy Policy explains how information about you is collected, used and disclosed by Central Security Distribution Pty Ltd ACN 129 573 164 and our subsidiaries and affiliated companies, including but not limited to Anixter Inc., (collectively, "CSD", "we" or "our"). This Privacy Policy applies to information we collect when you access and use the services and features offered on csd.com.au and any of our other websites or mobile applications that link to this policy (the "Sites").

We may change this Privacy Policy from time to time. If we make changes, we will notify you by revising the date at the end of the policy and, in some cases, we may provide you with additional notice (such as adding a statement to our homepage or sending you a notification). We encourage you to review the Privacy Policy whenever you access the Sites to stay informed about our information practices and the ways you can help protect your privacy.

# Collection of Information Information You Provide Us.

We collect information you provide directly to us. For example, when you visit the Sites, we collect information when you request a quote, create an account, participate in any interactive features of Sites, order products, sign up for a newsletter or provide general feedback. The types of information we may collect include your name, company name, credit card information, street address, telephone number, email address and any other information you choose to provide. In the event that you register for an enterprise account, we may also collect information about your authorised users, including their names, titles, telephone numbers, fax numbers and email addresses. If you make an application for credit, we will also collect credit related information, which may include your personal information including information that enables us to verify your identity.

## Information We Collect Automatically When You Use Our Sites.

When you access or use our Sites, we automatically collect information about you, including:

- Transaction Information: When you purchase or return products, we collect information about the transaction, such as the product name, purchase price and quantity ordered.
- Log Information: We log information about your use of the Sites, including the type of browser you use, access times, pages viewed, your IP address and the page you visited before navigating to our Sites.
- Device Information: We collect information about the computer or mobile device you use to access our Sites, including the hardware model, operating system and version, unique device identifiers and mobile network information.

• Information Collected by Cookies and Other Tracking Technologies: We use various technologies to collect information, including cookies and web beacons. Cookies are small text files that a website or its service provider transfers to your devices, such as mobile devices or computers through your web browser (if you allow) that enables the websites or service providers' systems to recognise your browser and capture and remember certain information. We use cookies to help us remember and process the items in your shopping cart, understand and save your preferences for future visits and compile aggregate data about site traffic and site interaction.

#### **Use of Information**

We may use information about you for various purposes, including to:

- · Provide, maintain and improve our Sites;
- Personalise and improve your experience using the Sites and provide advertisements, content or features that match user profiles or interests;
- Provide and improve our customer service, including to respond to your comments, questions and requests;
- Analyse and manage our business;
- · Create, maintain and monitor trade accounts;
- Fulfill orders and requests for products, services or information:
- Process credit card and other forms of payment;
- Track and confirm orders and process returns and exchanges;
- Send technical notices, updates, security alerts and support and administrative messages
- Communicate with you about services, offers, promotions, rewards, and events offered by CSD and others;
- Link or combine with information we get from you or others to help understand your needs and provide you with better service; and
- Carry out any other purpose described to you at the time the information was collected.

CSD is based in Australia and the information we collect is governed by Australian law. However, as CSD is a fully owned subsidiary of Wesco International, Inc. and Wesco International, Inc. and its other subsidiaries and affiliate companies operate internationally, we may need to make your information available to companies and/or branches within our group which may be located outside of Australia, including in countries which may not provide the same level of protection of your information as in the Australian jurisdiction.

By accessing or using the Sites or otherwise providing information to us, you consent to the processing and transfer of information in and to the U.S. and to other countries, as needed for the purposes described above.

#### **Sharing of Information**

We may share information about you as follows or as otherwise described in this Privacy Policy:

- With vendors, consultants and other service providers who need access to such information to carry out work on our behalf;
- In response to a request for information if we believe disclosure is in accordance with any applicable law, regulation or legal process, or as otherwise required by any applicable law, rule or regulation;
- If we believe your actions are inconsistent with our user agreements or policies, or to protect the rights, property and safety of CSD or others;
- In connection with, or during negotiations of, any merger, sale of company assets, financing or acquisition of all or a portion of our business to another company;
- With your consent or at your direction, including if we notify you through our Sites that the information you provide will be shared in a particular manner and you provide such information.

#### Security

CSD takes reasonable measures to help protect information about you from loss, theft, misuse and unauthorised access, disclosure, alteration and destruction.

#### **Your Choices**

#### General.

You may at any time review or ask for the rectification or removal of your information by contacting us by e-mail at privacyofficer@csd.com.au. However, note that we may retain certain information as required by law or for legitimate business purposes. We may also retain cached or archived copies of information about you for a certain period of time.

#### Cookies.

Most web browsers are set to accept cookies by default. You can block cookies by activating the setting on your web browser that allows you to refuse the setting of all or some cookies. These settings are usually found in the 'options' or 'preferences' menu of your web browser. In order to understand these settings or get further information, refer to the documentation provided by the provider of the web browser you are using. However, if you use your browser settings to block all cookies (including essential cookies), you may not be able to access all or parts of our Sites or perform certain functionalities of the Sites, such as requesting a quote.

#### **Promotional Communications.**

You may opt out of receiving promotional emails or messages from CSD by following the instructions in those emails or messages or by using other tools we may make available. If you opt out, we may still send you non-promotional communications, such as those about your account or our ongoing service relationship.

#### **Contact Us**

If you have any questions about this privacy policy, the data processing practices of CSD, or our Sites, you can contact us at:

CSD

Attn: Privacy Officer 3A Aerolink Drive Tullamarine VIC 2043

Australia

Email: privacyofficer@csd.com.au



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**South Australia** Dudley Park

**New South Wales** Seven Hills Waterloo **Australian Capital Territory** Fyshwick

**Victoria** Mulgrave

**Western Australia** Balcatta Canning Vale 1300 319 499 **csd.com.au**