



HOW TO CREATE AN ACCOUNT FOR HIK-CONNECT

PRODUCTS: HIKVISION DEVICES

TOPICS COVERED IN THIS KBA: How to create a Hik-Connect Account via Hik-Connect APP and web portal.

Methods Available:

- a) via Hik-Connect App
- b) via Hik-Connect Web portal (for management only no viewing)

Method 1: Register Hik-Connect account via Hik-Connect App.

Download and install the Hik-Connect App on the phone.

Search Hik-Connect mobile client software in Google Play Store or App Store. a.



b. Select install.









c. If using android play store the following message will be displayed, Select Accept.



Next, Open the Hik-Connect App.

a. Select Login

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		Login to find more	
		Login	
		You can also add local device	
		Add	
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	Home	Message	More





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b. Select Register.

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*			
User Name/Email Add		User Name/Email Address	
Password		Password	
Register	Forgot Password		
	Login	Register	Forgot Password
		Logi	n
	Country/Region >		

c. Tick Read and Agree then Select Register by Email Address.

<		Register	
	•	Register by Mobile Phone Number	
(Register by Email Address)
(Read an Terms of Ser	d Agree vice	







d. Select Australia and then select Finish.



e. Enter the desired email address and select next.









f. Next retrieve the verification code from the email inbox (Be sure to check the spam folder).



g. Input this **verification code** in the Hik-connect App and then select **next**.

Cancel	Input Verification Code
Input the may be de prev	e verification code you received. The email or SMS layed. If no messages received, please return to the vious step and get the verification code again.
Verifica	ation Code
Previou	Next







h. Input the desired **username** and **password** then select **finish**. Password requires: 8 characters, letters and numbers.





i. The App will automatically log you in.









Method 2: Register Hik-Connect account via Hik-Connect Web portal using Email address or cell phone number.

(for management only no viewing)

Browse to the Hik-Connect.com Website

a. Type Hik-Connect.com into browser.



Select Register.

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	Forgot Password	
	Login	
	Register	





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b. Fill in the user registration form.

- Username
- Password
- Country
- E-mail

https://www.h	ik-connect.com/register	
	User Register	
	• User Name:	
\rightarrow	exampleusername	0
	Password:	
\rightarrow	•••••	0
	Safe	
	Confirm Password:	
\rightarrow	• • • • • • • • • • • • • • • • • • • •	0
	• Country:	
\rightarrow	Australia	
	● • Email:	
$ \rightarrow$	example@emailaddress.com	0
	Country Code:	
	01	
	Mobile Phone Number:	
	Verification Code:	
	PDFG Refresh	
\rightarrow	✓ I Agree Service Agreement	
	Next	







c. Next retrieve the verification code from the email inbox (Be sure to check the spam folder).



d. Input this verification code in the below box and then select OK.

Input the verification code you received.	
Time delay may occur. Please wait a minute. Retur	n and get
the verification code again.	
* Verification Code:	
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e. After inputting the verification code. A pop-up will confirm that you have registered successfully.



